

Request for Quotation
Sandy Integrated Recovery Operations and Management System ("SIROMS")
Exhibit 2
Labor Categories

Labor Category	Functional Responsibility	Minimum Experience	Minimum Education
Senior Project Director Level II	Senior member of management with ability to commit the firm and with extensive experience in systems development. Responsible for highest-level client liaison. Ability to secure necessary professional resources within the firm to meet requirements of project.	Minimum of twelve years experience. Each post-graduate degree equivalent to up to three years experience (post-graduate study may be substituted for experience at the rate of three credit hours of study for three months of experience, up to 36 credit hours). In addition where substituting experience for BS/BA must demonstrate four years of experience equivalent to BS/BA.	BS/BA or equivalent experience.
Senior Project Director Level I	Responsible for project oversight and direction. Ensures conformance with work standards; interprets policies, procedures, and goals and objectives of the organization. Ensures appropriate resources are applied to the project.	Minimum of ten years experience. Each post-graduate degree equivalent to up to three years experience (post-graduate study may be substituted for experience at the rate of three credit hours of study for three months of experience, up to 36 credit hours). In addition where substituting experience for BS/BA must demonstrate four years of experience equivalent to BS/BA.	BS/BA or equivalent experience.
Senior Technologist	Has substantial expertise in design and operation of computer systems. Provides senior guidance on analysis and resolution of hardware, software, and telecommunications issues. High degree of technical experience. May have specific expertise in technical tools or subject areas such as relational database management systems or computer telephony systems.	Minimum of seven years experience. Each post-graduate degree equivalent to up to three years experience (post-graduate study may be substituted for experience at the rate of three credit hours of study for three months of experience, up to 36 credit hours). Certifications such as database administrator (DBA) or Certified PowerBuilder Developer (CPD) equivalent to two years experience. In addition where substituting experience for BS/BA must demonstrate four years of experience equivalent to BS/BA.	BS/BA or equivalent experience.
Project Manager	Supervises or directly manages and coordinates Project through all phases of the systems development life cycle, including planning, requirements analysis, design, development, testing, installation, and evaluation. Responsible for conducting the project in a timely manner, ensuring the quality of work products, maintaining financial soundness of the project, managing interactions, and reporting progress and issues. Ensures conformance with work standards; interprets policies, procedures, and goals and objectives of the organization. Coordinates work effort with all parties. Reviews work products for quality, completeness, and adherence to design concepts and user requirements. Has significant expertise in managing systems projects. Responsible for client liaison.	Minimum of five years experience. Each post-graduate degree equivalent to up to three years experience (post-graduate study may be substituted for experience at the rate of three credit hours of study for three months of experience, up to 36 credit hours). In addition where substituting experience for BS/BA must demonstrate four years of experience equivalent to BS/BA.	BS/BA or equivalent experience.
Team Lead	Provides technical direction to personnel performing systems analyses and system development tasks. Coordinates and performs logical and physical systems designs. Reviews and prepares system documents or specifications. Prepares reports, studies, and documentation, delivers presentations, and participates in meetings.	Minimum of three years experience. Each post-graduate degree equivalent to up to three years experience (post-graduate study may be substituted for experience at the rate of three credit hours of study for three months of experience, up to 36 credit hours). In addition where substituting experience for BS/BA must demonstrate four years of experience equivalent to BS/BA.	BS/BA or equivalent experience.

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Senior Business Systems Consultant	Has experience in systems analyses. Provides leadership or analytical expertise to analysts. Operates with substantial independence and initiative. Undertakes analyses and user consultation tasks at all phases of design and implementation of an application.	Minimum of three years experience. Each post-graduate degree equivalent to up to three years experience (post-graduate study may be substituted for experience at the rate of three credit hours of study for three months of experience, up to 36 credit hours). In addition where substituting experience for BS/BA must demonstrate four years of experience equivalent to BS/BA.	BS/BA or equivalent experience.
Systems Programmer	Analyzes system requirements and design specifications. Develops block diagrams, logic flow charts, and coding structures. Translates detailed design into computer program coded instructions; tests, debugs, and refines the computer program to produce the product required by the written specifications. Documents procedures used throughout the program to allow the program to be run as a part of a system and to make changes as may be required.	Minimum of three years experience. Each post-graduate degree equivalent to up to three years experience (post-graduate study may be substituted for experience at the rate of three credit hours of study for three months of experience, up to 36 credit hours). In addition where substituting experience for BS/BA must demonstrate four years of experience equivalent to BS/BA.	BS/BA or equivalent experience.
Analyst/ Programmer	Designs, codes, and tests software. Performs software troubleshooting and corrects errors in software and operating procedures. Conducts system analysis and programming tasks. Prepares test data, and tests and debugs programs. Prepares documentation of programs and user procedures. Assists in installing and operating system. May have demonstrated experience in configuration management, maintenance planning, supply management, outfitting/fitting out, data management, training, or logistics/configuration information systems.	BS/BA or equivalent experience. In addition where substituting experience for BS/BA must demonstrate four years of experience equivalent to BS/BA.	BS/BA or equivalent experience.
Documentation Specialist	Prepares and edits system documentation that incorporates information provided by user, specialist, analyst, and programmer personnel. Writes, edits, and prepares reports, studies, and presentation material of technical information for technical and non- technical audiences. Interprets technical documentation standards and prepares documentation according to the standards. May provide graphics support.	BS/BA or equivalent experience. In addition where substituting experience for BS/BA must demonstrate four years of experience equivalent to BS/BA.	BS/BA or equivalent experience.
Storage Engineer	Installs, configures, and operates storage systems and backup recovery servers. Designs installations and configurations for Network Attached Storage (NAS) and Storage Area Network (SAN). Installs and configures disk arrays, virtual storage devices, storage resource management/tape library/archive systems management software, file systems, and volume managers.	Three years experience. In addition where substituting experience for BS/BA must demonstrate four years of experience equivalent to BS/BA.	BA/BS or equivalent experience
Network Engineer	Administers and maintains local and wide area networks (LAN/WAN) including planning, designing, evaluating, selecting, installing, and upgrading operating systems and protocol suites. Configures communication media with concentrators, bridges, and other devices and systems to requirements. Resolves interoperability issues across platforms.	Five years experience. In addition where substituting experience for BS/BA must demonstrate four years of experience equivalent to BS/BA.	BA/BS or equivalent experience

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Infrastructure Architect	Designs and manages IT solutions and architectures to support current requirements and future cross-functional requirements and interfaces. Scopes, designs, develops, installs, and maintains enterprise-wide or large-scale information systems. Ensures systems are compatible and in compliance with application standards such as NIST, IEEE reference models, open systems architecture standards, and that the common operating environment is architecturally compliant. Analyzes, defines, and provides solutions for resolving issues that exist in data center disciplines.	Ten years experience. In addition where substituting experience for BS/BA must demonstrate four years of experience equivalent to BS/BA.	BA/BS or equivalent experience
Project Administrator	Provides administrative support to the project. Supports the production of project deliverables and performs clerical and administrative functions required to complete work related to the project.	Minimum of one-year experience or BS/BA. In addition where substituting experience for BS/BA must demonstrate four years of experience equivalent to BS/BA.	BS/BA or equivalent experience.
Operational Support Technician III	Processes security consent forms; approves users or authorized/delegated officials; approves user and user group access; provides phone, customer service, and troubleshooting support; identifies problems, investigates causes, and recommends solutions; and assists lower level technicians with complex problems.	Minimum four years related experience in customer service support. Team lead/supervisory experience required. In addition where substituting experience for HS Diploma must demonstrate four years of experience equivalent to HS Diploma.	HS Diploma, or equivalent, BS/BA preferred.
Operational Support Technician II	Processes security consent forms; registers users or authorized/delegated officials; administers user and user group access (e.g., enable/disable access, assist with forgotten IDs/passwords, assist with user systems errors); provides phone, customer service, and troubleshooting support.	Minimum three years related experience in customer service support. In addition where substituting experience for HS Diploma must demonstrate four years of experience equivalent to HS Diploma.	HS Diploma or equivalent.
Application Developer II	Designs, codes, and tests mid to complex software. Troubleshoots software and corrects errors. Prepares test data, tests and debugs programs. Documents programs and user procedures.	2 years experience. In addition where substituting experience for BS/BA must demonstrate four years of experience equivalent to BS/BA.	BA/BS or equivalent experience
Database Administrator	Defines required database administration policies, procedures, standards, and guidelines. Provides expertise and guidance in logical and physical database design, development, operations, and maintenance. Evaluates and advises on data processing techniques, database management, and management information systems, concepts, and applications.	Six years experience. In addition where substituting experience for BS/BA must demonstrate four years of experience equivalent to BS/BA.	BA/BS or equivalent experience
Application Operator II	Executes and monitors application processes, retrieves and dispatches interface input/output files, responds to exception conditions resulting from execution of the process (es). Prepares and maintains schedules. Supervises application operation functions.	Three years experience. In addition where substituting experience for AA/AS must demonstrate two years of experience equivalent to AA/AS.	AA/AS or equivalent experience
Help Desk Manager	Supervises and directs overall operation of the help desk. Ensures standard methodology is followed and projects are successfully completed within resource constraints.	Five years experience. In addition where substituting experience for BS/BA must demonstrate four years of experience equivalent to BS/BA.	BA/BS or equivalent experience
Help Desk II	Receives and records tickets. Performs second level analyses and resolves/escalates, follows up with end users on resolutions to tickets.	Two years experience. In addition where substituting experience for BS/BA must demonstrate four years of experience equivalent to BS/BA.	BA/BS or equivalent experience

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Help Desk I	Receives and records tickets. Performs preliminary analysis, initial assignment, and follows up with end users on resolutions to tickets.	One year experience. In addition where substituting experience for AA/AS must demonstrate two years of experience equivalent to AA/AS.	AA/AS or equivalent experience
Security Specialist	Analyzes and defines security requirements for Multilevel Security (MLS) issues. Provides subject matter expertise for computer security incidents provides governance, monitors and enforces broad spectrum industry best practices, and is familiar with and follows NIST guidelines. Designs, develops, engineers, and implements the Information Security (IS) Plan and IS solutions, including penetration tests and vulnerability scans. Performs risk and gap analyses, and develops mitigation plans for all deficits. Gathers and organizes technical information about an organization's mission goals and needs, existing security products, and ongoing programs in the MLS arena.	Eight years experience. In addition where substituting experience for BS/BA must demonstrate four years of experience equivalent to BS/BA.	BA/BS or equivalent experience
Systems Administrator	Designs, develops, installs, modifies and troubleshoots operating systems and applications architectures. Defines design specifications and parameters, and supports configuration, security, systems monitoring, and performance activities. Performs root cause analyses and recommends solutions to hardware/software interface and performance issues.	Three years experience. In addition where substituting experience for BS/BA must demonstrate four years of experience equivalent to BS/BA.	BA/BS or equivalent experience
Sr. Systems Programmer	Analyzes programs and outlines for such factors as type and extent of information to be transferred from storage units, sorting, and format of final results. Confers with technical and analytical personnel, and designs detailed programs, flow charts, and diagrams indicating required computations and sequence of machine operations. Translates design into coded instructions. Verifies accuracy and validity of programs by preparing sample data and testing. Corrects program errors and modifies the program as required by revising instructions. Reviews and/or prepares system documents and specifications.	Minimum of five years' experience. Each post-graduate degree equivalent to up to three years' experience (post-graduate study may be substituted for experience at the rate of three credit hours of study for three months of experience, up to 36 credit hours). In addition where substituting experience for BS/BA must demonstrate four years of experience equivalent to BS/BA.	BS/BA or equivalent experience.
Accountant	<p>Possess experience in public administration, planning or community/economic development and finances</p> <p>Possess knowledge and have an understanding of the US Department of Housing and Urban Development rules and regulations concerning the Community Development Block Grant Program and Title 1 of the Housing and Community Development Act of 1974, as Amended, OMB Circular A-87, A-122, and A-133, A-133 Compliance Supplement, 24 CFR Part 84 and 85, and GAO Yellow Book Auditing Standards</p> <p>Have knowledge of the principles and practice of community and economic development, program planning, monitoring and evaluation, public works, and housing related issues</p> <p>CPA, CISA preferred</p>	5 years experience in Financial Management. In addition where substituting experience for BS/BA must demonstrate four years of experience equivalent to BS/BA.	BA/BS in accounting or related financial field

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CDBG Regulatory Specialist	<p>Possess experience in public administration, planning or community/economic development</p> <p>Possess knowledge and have a clear understanding of the US Department of Housing and Urban Development rules and regulations concerning the Community Development Block Grant Program (specifically 24 CFR Part 570, 24 CFR Part 91, 24 CFR Part 58, 24 CFR Subtitle A, part 85, and Title 1 of the Housing and Community Development Act of 1974, as Amended)</p> <p>Have knowledge of the principles and practice of community and economic development, program planning, monitoring and evaluation, public works, and housing related issues</p>	5-10 years CDBG experience. In addition where substituting experience for BS/BA must demonstrate four years of experience equivalent to BS/BA.	BA/BS or equivalent experience
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